



*An EDWOSB, WOSB, SDB, SWAM Enterprise*

## **Audio Visual Solutions Technician**

iSoft Solutions is currently interviewing for positions to enhance our Technical & Professional Services Division in support of the continued growth of our Audio Visual – Network Technology group based out of Virginia Beach, VA. Our Technical & Professional Services Division team members must exemplify exceptional communication, organization and leadership skills with strong experience in the integration of audiovisual, video conferencing and closely related technologies to support the delivery of turn-key solutions. Duties of the position include but are not limited to the below. Other duties may be assigned as needed to support the overall objective of the Team to meet project and service delivery customer requirements.

This position requires the applicant to be based out of one of the below geographical areas. It will also require the flexibility to travel on a case by case scenario as needed:

- Hampton Roads, VA

### **Core Responsibilities:**

- Manage projects on-site while overseeing and participating in the physical installation of the following (but not limited to): large displays, video walls, projectors and screens, Smart boards, speakers, amplifiers, audio/video switchers, mixers, DSP's, microphones, control systems, and video conferencing units (classified / unclassified).
- Successfully plan, implement, test, train, and close high profile audiovisual and VTC projects within the budgeted timeline provided. Assist in obtaining customer sign-off at completion.
- Support both new project installations as well as maintenance/service requirements at the direction of your supervisor.
- Read and interpret blue prints, drawings and schematics.
- Mark-up AV design drawings and documents to reflect actual field (installed) conditions for the purpose of accurate as-built development.
- Review engineered drawings and statements of work prior to project implementation, and collaborate with Engineering on any questions, considerations and potential changes prior to start of project.
- Participate in internal and external (customer site) kick-off meetings.
- Participate in internal project recap meetings.
- Perform QA/QC checks onsite and provide constructive feedback to technician crews and engineering.
- Perform pre-engineering site surveys and provide the in-house dedicated engineering team with all necessary information to effectively design A/V communications solutions for the end user.
- Maintain and update technical and project documentation to reflect every aspect of the project's progress.
- Work in varied conditions including outdoor environments and confined spaces. Erect and work on scaffolding, tall ladders and motorized lifts.
- Provide the iSoft Technical Services Manager and Customer liaison with all necessary updates throughout project at a frequency determined by your supervisor.
- Conduct work in compliance with national, state and local electrical and safety codes; telecommunications industry standards; materials manufacturer specifications; and customer requirements.
- Be available to travel for out of town projects for extended periods of time when dictated by project requirements.
- Be flexible for working off-hours and overtime as required by project deadlines, including nights and weekends on a limited basis.

### **Base Qualifications and Requirements:**

- High School Diploma or equivalent.
- One year college level basic electrical/electronic study or completion of formal military basic electrical/electronic training.
- At least five years of dedicated Audio Visual experience.
- Audio DSP programming experience or training preferred.

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**Premier Provider and Integrator of Collaborative Video & Telecommunications Solutions!**

- Control system programming experience or training preferred.
- Self-sufficient, self-motivated, organized, reliable, with excellent work ethics.
- Detail oriented, have multi-tasking abilities and handle tight deadlines and challenging customer or job environments.
- Audiovisual/videoconferencing manufacturer experience and training, certifications a plus.
- Proficient in Microsoft Office.
- CTS or CTS-I Certification preferred but not required.
- Physical condition to perform job duties including seeing/hearing; feeling/handling/reaching; bending/crouching/squatting/kneeling/pushing/pulling/lifting/carrying weights in excess of 70 pounds (heavy work); tolerance for prolonged walking or standing on various surfaces.
- Work methods must be in compliance with national, state and local electrical and safety codes; telecommunications industry standards; materials manufacturer specifications; and customer requirements.
- Currently hold Secret Clearance or have eligibility to immediately attain a Security Clearance to support our DoD clients.